

Recruitment
Payroll
HUMAN RESOURCE
INVENTORY MANAGEMENT
ERP Automation
IT Compliance and Reporting



SUPPLY CHAIN
Finance and Accounting
IT Service **PROCURE-TO-PAY**
Management Order-to-Cash
Onboarding

Robotic Process Automation (RPA)

Intelligent Process Automation Solutions

Robotic Process Automation (RPA) is a non-invasive technology option, which is turning out to be a disruptor to derive multifold gains from the existing processes and resources. RPA is an ideal choice for companies to unburden their human resources from repetitive and mundane activities and focus more on enriching complex activities and strategic initiatives.

Rapid ROI – 6 to 9 months onwards	80-90% improvement in Productivity	75% Cycle time reduction	100% Error Reduction
100% Compliance (IT, SoX, GDPR)	Upto 15% reduction in operational costs	100% Continuity of Business Operations	

Enterprise Challenges

- > Free up skilled employees from repetitive and mundane tasks
- > Market dynamics driving business needs
- > IT plays catch-up with business needs
- > Complexity of IT landscape
- > Optimizing the resource mix
- > Strategic initiatives not getting enough time
- > Limitations of the current approaches like BPR, BPM and business process outsourcing/offshoring that provide limited gains

RPA Benefits

Productivity

- 24x7 operations
- Higher Accuracy
- Improved Customer and Employee Experience

Cost Efficiency

- 30-60% onshore; 20% offshore savings
- Rapid Scalability
- Rapid ROI – 6 to 9 months onwards

Operational Improvement

- Collect and mine vast data
- Better Governance - Compliance, Control, Auditability
- Improved Service Delivery

Time Saving

- Fast implementation
- Reusable process components

RPA Use Cases



Supply Chain



IT Service Management (ITSM)



Customer Service



Finance & Accounting



IT Compliance & Reporting



Master Data Management



Human Resource (HR)



Operations



Data Migration

Our Approach

We provide a comprehensive set of RPA services from advisory process discovery and strategy development to implementation and ongoing support.

IDENTIFY



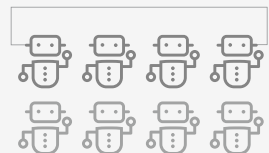
AUTOMATE

Design > Configure > Test > Deploy

Note - Multiple process automation tracks can run in parallel and each process follows the iterative cycle of 'Process Assessment' & 'Implementation'

MONITOR AND MANAGE

Virtual Workforce



Partnerships -

The Birlasoft Edge

Industry Knowledge

Deep understanding and knowledge of processes and nuances within our focus industries

Center of Excellence

Pre-built industry-specific RPA Process Accelerators and certified consultants with automation expertise

Experience in Digital Verticals

Extensive experience in other Digital technologies - Analytics, ML, UX/UI, etc, to provide end-to-end value-added services to customers

Certified

UiPath Advanced Certified Professionals

Reusable Components

Repository of reusable components and templates enabling us to provide quick turnaround time



RESOURCES

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Enterprise to the Power of Digital™

Birlasoft combines the power of domain, enterprise and digital technologies to reimagine business processes for customers and their ecosystem. Its consultative and design thinking approach makes societies more productive by helping customers run businesses. As part of the multibillion diversified CK Birla Group, Birlasoft with its 10,000 engineers, is committed to continuing our 150 year heritage of building sustainable communities.